

Ethical Dilemma 1: Calling Employees after Hours

You work as a manager for a family-owned, well-established and well-respected toy company. The owner, who is also your direct supervisor, frequently calls you after you have already left the office. His calls are never urgent, but he becomes very upset when you don't answer the phone. Recently, his calls have become so numerous that they have started to interfere with and disrupt your personal life plans: you can't schedule a tennis workout or go to the movies if you want, knowing that these activities will be interrupted by phone calls from your boss.

Task: Talk about how you would handle this problem with your superior.

Ethical Dilemma 2: Tension in Teams

You work as a project manager, and your team consists of three people. Having observed a certain tension in their interaction with each other, you notice that one of your team members is constantly rude and abrasive with the other two, and every conversation with him turns into an argument. As a result of this negative group dynamic, no shared project is ever completed.

Task: Talk about how you would handle this problem in your team.

Ethical Dilemma 3: Nepotism

You are a front office manager at a prestigious luxury hotel. You need to hire an assistant guest services manager to help you with the reception desk staff. You have received many applications and found a perfect candidate to whom you would like to offer the job. However, the hotel's Vice President pressures you to hire his 20-year-old nephew who is in his second year of university majoring in Commerce.

Task: Talk about how you would handle this hiring dilemma.

Ethical Dilemma 4: Social Media: Distraction or Necessity?

Social media can be a big distraction for all employees. Many employers block social media sites on company computers, but employees cannot be stopped from using their personal electronic devices and smartphones to access Facebook, Twitter, Instagram, etc. This can make employees extremely distracted and unproductive.

Task: Talk about your opinion on social media at work and how you will approach this dilemma in your own company or office.